Solicitation Information

March 18, 2015

Addendum #1

RFP #7549382

TITLE: VOICE TELECOMMUNICATIONS SERVICES – UNIVERSITY OF RHODE ISLAND

SUBMISSION DEADLINE: APRIL 3, 2015 AT 2:00 PM (ET)

ATTACHED ARE VENDOR QUESTIONS WITH STATE RESPONSES. NO FURTHER QUESTIONS WILL BE ANSWERED.

Gail Walsh
Chief Buyer

<u>Vendor A</u>

Questions:
1. Will URI consider a hosted (cloud based) solution and proposal in response to the RFP?

Answer: No, local survivability is required to meet emergency phone needs.

2. A current voice system diagram (Cisco/Centrex/PRI) would be helpful. Can URI provide?

Answer: Traditional T-1 connectivity to PSTN, SIP trunk to Cisco CUCM 10 environment, this is sufficient information to propose solution.

3. Can URI provide a current network diagram (showing the LAN at each site and WAN for all sites)?

Answer: Not needed for the scope of this analog voice solution.

4. Does your DID block include Toll Free numbers? If not, how many does URI have?

Answer: No 800 numbers, only local.

5. Can you please clarify the total number of end points needed? Are they in direct correlation to the lines outlined in Section 5 under Centrex Service (871 per outlined)?

Answer: Approximately 700 analog only end points are involved, Yes, as detailed.

6. Please provide a list of endpoints in use today (Cisco and Centrex end points). The question is asked so vendors can provide an equivalent endpoint (number of lines, etc.) and to understand if any can be reused (if desired).

Answer: Analog endpoints vary and are primarily fax machines, elevator phones, and blue light emergency phones. Analog compatibility is needed in proposed solution.

7. Does URI have any call center requirements?

Answer: not applicable to this RFP.

8. Does URI have any receptionist/admin answering point requirements?

Answer: not applicable to this RFP.

9. For a hosted solution, broadband connectivity from the URI network to the provider's network and service platform are required. There are two methods for connecting to the typical provider's network - MPLS VPN service (dedicated path for voice/video traffic, known performance characteristics) or Internet service (may be possible, maybe not, evaluation required). MPLS service could serve as a primary path and Internet as a back-up path as well. Does URI have a preferred approach? The MPLS VPN option carries a separate cost, but again, potentially carries less performance risk.

Answer: Hosted solution is NOT desired.

10. Has URI implemented separate voice and data VLANs (and IP addressing) within its network?

Answer: yes, but this analog system will not be utilizing the data network.

11. Has URI implemented QoS across its network?

Answer: yes, but this analog system will not be utilizing the data network.

12. Will the selected/awarded vendor(s) have the opportunity to participate in the MPA #308 contract managed by the State of Rhode Island?

Answer: **Only if the vendor is currently awarded under MPA#308. No new vendors can be added.**

13. Will this agreement be specific to higher education or will it be available for other government and/or municipal use?

Answer: Solution is for URI use only.

14. The University is requesting month-to-month, fixed pricing. Would the University consider a 1-year agreement with options to renew to better align this engagement with the State MPA #308 term in order to afford more aggressive discounts on pricing?

Answer: No, pricing and terms as detailed.

15. Will the Ocean State Higher Education Economic Development and Administrative Network (OSHEAN) be providing the middle-mile services between the higher education sites defined under this RFP?

Answer: Inter campus networking provided by URI and some vendor partners.

Vendor B

   1.) Please confirm voice transmission to PSTN? TDM or IP

Answer: Tradition T-1 connectivity

   2.) Define Flat Rate Calling?

Answer: Preferred unlimited local calling within the proposed solution, if not possible, then metered in increments as detailed

   3.) Please provide number of minutes averaged over 90 day period?

Answer: Exact figure not available but estimate to be <7,500

   4.) What is current voice transmission into the Cisco PBX

Answer: Verizon T-1 lines in common DID block. Passed to Verizon and then back to our Cisco system via T-1 tie lines